



# RecoveryNet Maryland

## FAQ's

### Contact Us:

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**What are the eligibility requirements for a service provider?** Providers of Recovery Support Services that include Care Coordination, Halfway House, Recovery Housing, Child Care, Pastoral Counseling, Transportation, Family/Marriage Counseling, Job Readiness Counseling that meet their industry standards, agree to the terms of the RecoveryNet program and are granted approval through the provider approval process are eligible to participate and receive referrals.

**How does a service provider access or request payment?** Some providers are trained to enter vouchers through the electronic voucher management system, other providers will fill out a paper voucher and submit it for payment. Providers will receive payment for services via a check within 30 days of voucher submission.

**What are the payment fees for services?** You will receive a rate table at the Provider Forum. You can also access a rate table on the ADAA website at [www.dhhm.md.gov/adaa/atr](http://www.dhhm.md.gov/adaa/atr).

**Will a service provider need Technical Assistance (TA)? If so, how will TA be given?**

Yes providers may need technical assistance to complete their provider application and to learn the voucher management system. RecoveryNet will hold all-day technical assistance seminars to give providers individualized assistance with both the application and the voucher management system. Seminars will be held in every region. Dates and locations will be posted to the ADAA website [www.dhhm.md.gov/adaa/atr](http://www.dhhm.md.gov/adaa/atr) and mailed to those that attend the Provider Forums. RecoveryNet will also have Help Desk assistance offered during business hours and customized technical assistance directed toward provider needs.

**What about liability issues for service providers?** Liability is covered through the industry standards for your particular service. For example if you provide transportation the rates and coverage is defined by the standards that allow you to operate your service in Maryland. Proof that you meet those standards will be a required part of the application process.